

HOLIDAY BOOKING FORM - 19 SANDY WAY, CROYDE

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| Please complete and return this form with your deposit to :- 20 Cooks Close, Bradley Stoke, Bristol, BS32 0BA Telephone: 01454 615771 Mobile: 0785 4234511 Email: enquiries@croyde19selfcatering.co.uk Web: http://www.croyde19selfcatering.co.uk | Please make cheques payable to Mrs M.P. Summerell Electronic transfer: Please request details <u>SORRY NO PETS !</u> |
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YOUR CONTACT DETAILS

| | | | | | |
|-----------------|----------------------|--------------|----------------------|----------|----------------------|
| Mr/Mrs/Ms/Miss: | <input type="text"/> | Initial(s): | <input type="text"/> | Surname: | <input type="text"/> |
| Address: | <input type="text"/> | | | | |
| | <input type="text"/> | Postcode: | <input type="text"/> | | |
| Daytime Tel: | <input type="text"/> | Evening Tel: | <input type="text"/> | | |
| Email: | <input type="text"/> | | | | |

PLEASE LIST ALL MEMBERS OF YOUR PARTY

| No. | Title | Initial(s) | Surname | Age (if under 18) |
|-----|----------------------|----------------------|----------------------|----------------------|
| 01 | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| 02 | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| 03 | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| 04 | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| 05 | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| 06 | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |

YOUR HOLIDAY

| | | | | | | |
|--|--------------------------------|--------------------------------|--------------|--------------------------------|---------------|----------------------|
| Week Start Date (Sat): | <input type="text" value="/"/> | <input type="text" value="/"/> | No of Weeks: | <input type="text"/> | | |
| Short Breaks subject to prior agreement (minimum 3 nights) | | | | | | |
| From: | <input type="text" value="/"/> | <input type="text" value="/"/> | To: | <input type="text" value="/"/> | No of Nights: | <input type="text"/> |

PAYMENT

| | | |
|-----------------|--------------------------------------|---|
| Deposit: | <input type="text" value="£75.00"/> | (payable if holiday more than 6 weeks away) |
| Total Rent: | <input type="text"/> | (payable if holiday less than 6 weeks away) |
| Damage Deposit: | <input type="text" value="£100.00"/> | (due when paying for the full or the outstanding balance of the holiday) ** |
| Total Enclosed: | <input type="text"/> | ** Please refer to booking conditions on reverse of booking form |

| | | | |
|---|----------------------|-------|----------------------|
| I confirm that I am over 18 years old and agree to abide by the Booking Conditions overleaf | | | |
| Signed: | <input type="text"/> | Date: | <input type="text"/> |

19 SANDY WAY, CROYDE, EX33 1PP

BOOKING CONDITIONS

GENERAL

Please read the booking conditions carefully. All reservations are made and accepted subject to these conditions. No variations in our booking conditions are allowed unless agreed by us in writing. When you make a reservation and we accept it, a legally binding contract is made.

The Hirer shall have the right to occupy and use for a holiday the Property specified on the booking form together with its gardens for the agreed period.

The person booking the property will be responsible for the obligations and conditions of the booking.

The Hirer shall not pass his/her booking to another party without the express permission of the proprietor.

The number of persons using the accommodation shall not exceed the number of people listed on the booking form. The proprietor reserves the right to decline accommodation and to order any unauthorized person off the premises.

Strictly no all male/female parties accepted. Full declaration of actual persons to be stipulated on the booking form. If in the opinion of the proprietor any party causes nuisance or disturbance to others, they will be requested to leave the accommodation with immediate effect and with no refund of balance.

The Hirer shall permit the owner or his agent the right of entry to the property at all reasonable times for the purpose of inspection or to carry out repairs deemed necessary to the property, or equipment including gardening.

Guests are asked to give consideration to other residents in the locality and not to cause nuisance or annoyance.

Please bear in mind that you are responsible for your children's safety whilst staying at the property.

FACILITIES

The hire charge includes the supply of full Linen, including sheets, pillowcases, duvet covers, towels, bathmats and tea towels.

Water, electricity and central heating are all included in the hire charge.

A travel cot and high chair are available at the property, although we must point out that the travel cot is for children UNDER 2 years old only.

An integral garage is available for car parking / storage. Off street parking for 1 No vehicle is also provided.

A lockable outdoor shed is available suitable for wetsuit drying or storage purposes. Within 2 weeks of your stay we will provide you with the code to operate the combination lock to operate the shed door.

RESERVATIONS

During the Peak Season, we only accept Saturday-to-Saturday bookings. "Breaks" and other days of arrival are accepted outside of this Peak Season – subject to availability at the time of your enquiry.

We regret we cannot accept bookings for groups all less than 21 years of age.

PAYMENT

Please ensure you have confirmed availability with the proprietor before sending your booking form and deposit.

A deposit of £75.00 is payable on booking. The balance of the rental is payable 6 weeks prior to arrival. For bookings made less than 6 weeks in advance, the total amount is payable on booking. The booking deposit is non-refundable.

A damage deposit of £100.00 is payable with, and in addition to, the balance (or full) payment of the rental. This is refunded within 7-14 days of departure subject to satisfactory inspection of the property by the proprietor or nominated representative.

We reserve the right to withhold part of the damage deposit toward extra cleaning costs where a property has not been left in a reasonable condition. Accidental damages or breakages of a minor nature will not normally be charged.

Method of Payment - Payments can be made by cheque, postal order or cash, and made payable to "Mrs M.P. Summerell". Any cash payments we recommend to be sent by recorded delivery. Should you wish to pay by electronic bank transfer, please contact us and we will supply the account details as necessary.

HOLIDAY TRAVEL INSURANCE

We strongly recommend that you take out holiday insurance. It is your responsibility to ensure that the cover is adequate, and should cover in particular the cost of cancellation, medical costs and the cost of assistance including return to your country in the event of an accident or illness. The proprietor accepts no liability for any loss incurred from theft or damage to your belongings whilst staying at the property.

ARRIVAL TIME

This is from 4.00pm on the arrival day booked. We may be a little flexible on this, provided that there are no departures from the night prior. Please check with us within a few days of your arrival date and when possible we will be happy to oblige.

DEPARTURE TIME

This is by 11.00am on the departure day booked.

Timing on short breaks is flexible. It is helpful if you telephone to notify us of your anticipated arrival time.

Guests are asked to leave accommodation clean and tidy when vacating the premises at the end of their stay.

KEYS

An external key safe is provided at the property. Within 2 weeks of your stay we will contact you with the safe combination code for use to access your keys when you arrive. 2 sets of keys are provided. When you vacate the property please return your keys to the key safe.

SMOKING

Please note that smoking is not permitted within the property at any time.

PETS

We regret we do not allow family pets to stay at the premises.

CANCELLATIONS – BY YOU

You may cancel your booking at any time. Cancellation must be communicated to us in writing and takes effect from the date received by us. In the event of cancellation then the following charges become applicable:

Less than 2 weeks prior to arrival date – 100% of full cost

Between 2-4 weeks prior to arrival date – 90% of full cost

Between 4-6 weeks prior to arrival date – 75% of full cost

CANCELLATIONS – BY US

It is extremely unlikely that we will have to make any changes to your property rental, however we reserve the right to do so at any time. If we are forced to cancel your booking due to any 'Acts of God', including natural disasters or other events outside of our control, then regrettably we will not be able to offer a refund. For this reason, we strongly recommend you take out adequate travel insurance to cover such eventualities. In all other cases where we might have to cancel the booking, we will provide a full refund of monies paid to us.

BEHAVIOUR OF GUESTS

It is your responsibility to ensure the proper conduct of yourself and your party during your stay. The accommodation provider reserves the right to terminate your stay or that of any member of your party at any time due to your individual or group misconduct, within their reasonable opinion. Full cancellation charges will then apply and no refund will be given. The accommodation owner will be under no obligation whatsoever to pay compensation or meet any costs or expenses incurred as a result of your booking being terminated. You will also be liable to pay for any damage caused, directly to the accommodation owner, before or after the end of your stay.

COMPLAINTS

We are strongly of the opinion that the property offers first class accommodation and will provide everything you will need for a relaxing and enjoyable holiday. In the unlikely event that you feel cause for concern please raise this immediately with our property agent, who will deal with any issues you may have in the first instance. We regret, we will not entertain complaints after the hirer has departed.